



As an international company, Huawei is committed to complying with all applicable laws and regulations in each country, including the EU GDPR (General Data Protection Regulation). Huawei strives to ensure that the customer network data and personal data it processes are retained within the EU and the European Economic Area (EEA).

Specifically, regarding the eTrans system, eTrans collects and processes two types of business data and transport order data.

1. Business data refers to the files that users actually need to transmit through eTrans, such as customer network data used for problem localization. Huawei follows the principle of data minimization, and for transmissions generated within Europe, business data will be strictly stored within the EU and the EEA, and any access from outside the EEA (such as China) will be blocked. If business exceptions require processing or are authorized by the customer, Huawei will obtain the customer's written authorization in advance.

In your case, eTrans business data will be stored on servers located in Germany. The data will not be transmitted to China, nor will it accept remote access initiated from China. This is consistent with the description in the privacy statement.

2. Personal data contained in transport order data, as shown in the privacy statement:

- Name of the counterpart unit/person
- Email address

Providing this data is necessary to complete the transmission process, send notifications, and conduct security audits. For centralized management, the data needs to be transmitted to China for processing. For this data processing activity, Huawei will strictly comply with GDPR requirements. Regarding the part involving data export, the EU Standard Contractual Clauses (SCC) agreement has been signed to ensure effective protection of data in the receiving country.

Huawei is always committed to the transparency and accountability of data processing, working closely with partners and customers to jointly maintain the highest standards of data protection and regulatory compliance.

Best regards | Mit freundlichen Grüßen

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